

UNITED STATES DISTRICT COURT  
CENTRAL DISTRICT OF CALIFORNIA

MARCIA GARIBAY CORTES,  
Plaintiff  
v.  
CAROLYN W. COLVIN, Acting  
Commissioner of Social Security,  
Defendant.

Case No. 2:15-cv-2277 (GJS)

**MEMORANDUM OPINION AND  
ORDER**

**INTRODUCTION**

On appeal, Cortes argues that the administrative law judge (“ALJ”) erred by (1) failing to provide a clear and convincing reason for rejecting her testimony, (2) improperly discrediting her treating physicians’ testimony, and thus forming an improper residual functional capacity, and (3) finding that Cortes could perform jobs requiring language level 1 even though she was determined to be English illiterate. The Court finds that Cortes is correct as to issues 1 and 3, and makes no ruling on issue 2. Accordingly, the Court remands for further proceedings.

**ADMINISTRATIVE DECISION UNDER REVIEW**

At Step One, ALJ Mary L. Everstine concluded that Cortes “has not engaged in substantial gainful activity since January 1, 2009, the alleged onset date.” [Admin.

1 Rec. (“AR”) 29.]<sup>1</sup> The ALJ determined that Cortes suffered from the “following  
2 severe impairments: early degenerative changes of the lumbar spine with low back  
3 pain; small disc bulge and mild stenosis at C5-6 with pain; morbid obesity; and  
4 hepatomegaly with fatty liver[.]” [AR 29.] As none of the impairments, singly or in  
5 combination, equaled a listed impairment, the ALJ continued the analysis to  
6 determine Cortes’s residual functional capacity (“RFC”). The ALJ found Cortes  
7 retained the ability to:

8                   perform medium work ..., except for limitation to  
9                   lifting/carrying 25 pounds frequently and 50 pounds  
10                  occasionally, standing/walking and sitting for at least 6  
11                  hours each in an 8-hour workday, occasional stooping  
12                  and frequent climbing, balancing, kneeling, crouching,  
13                  and crawling.

14 [AR 30.] Based on this RFC, the ALJ concluded that Cortes could not perform her  
15 past work. [AR 34.] The ALJ found, as a factual matter, that Cortes could not  
16 “communicate in English, and is considered in the same way as an individual who is  
17 illiterate in English.” [AR 35.] Based on Cortes’s age, education, work experience,  
18 and RFC, the ALJ determined that she could perform the representative occupations  
19 of laundry worker (Dictionary of Occupational Titles (“DOT”) 361.685-018) and  
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22                   <sup>1</sup> To decide if a claimant is entitled to benefits, an ALJ conducts a five-step inquiry.  
23 20 C.F.R. §§ 404.1520, 416.920. The steps are as follows: (1) Is the claimant  
24 presently engaged in substantial gainful activity? If so, the claimant is found not  
25 disabled. If not, proceed to step two; (2) Is the claimant’s impairment severe? If  
26 not, the claimant is found not disabled. If so, proceed to step three; (3) Does the  
27 claimant’s impairment meet or equal the requirements of any impairment listed at 20  
28 C.F.R. Part 404, Subpart P, Appendix 1? If so, the claimant is found disabled. If  
not, proceed to step four; (4) Is the claimant capable of performing her past work?  
If so, the claimant is found not disabled. If not, proceed to step five; (5) Is the  
claimant able to do any other work? If not, the claimant is found disabled. If so, the  
claimant is found not disabled. 20 C.F.R. §§ 404.1520(b)-(g)(1), 416.920(b)-(g)(1).

1 kitchen helper/dishwasher (DOT 318.687-010), both amply available in the national  
 2 economy. [Id.]

3

#### 4 GOVERNING STANDARD

5 Under 42 U.S.C. § 405(g), this Court reverses only if the Commissioner’s  
 6 “decision was not supported by substantial evidence in the record as a whole or if  
 7 the [Commissioner] applied the wrong legal standard.” *Molina v. Astrue*, 674 F.3d  
 8 1104, 1110 (9th Cir. 2012). Substantial evidence is “such relevant evidence as a  
 9 reasonable mind might accept as adequate to support a conclusion,” and “must be  
 10 ‘more than a mere scintilla,’ but may be less than a preponderance.” *Id.* at 1110-11;  
 11 *see Richardson v. Perales*, 402 U.S. 389, 401 (1971) (citation and quotations  
 12 omitted). This Court “must consider the evidence as a whole, weighing both the  
 13 evidence that supports and the evidence that detracts from the Commissioner’s  
 14 conclusion.” *Rounds v. Comm’r Soc. Sec. Admin.*, 807 F.3d 996, 1002 (9th Cir.  
 15 2015) (quoting *Smolen v. Chater*, 80 F.3d 1273, 1279 (9th Cir. 1996)). If “the  
 16 evidence is susceptible to more than one rational interpretation, we must uphold the  
 17 [Commissioner’s] findings if they are supported by inferences reasonably drawn  
 18 from the record.” *Molina*, 674 F.3d at 1111.

19 Even if Cortes shows the Commissioner committed legal error, “[r]eversal on  
 20 account of error is not automatic, but requires a determination of prejudice.”  
 21 *Ludwig v. Astrue*, 681 F.3d 1047, 1054 (9th Cir. 2012). Courts have “affirmed  
 22 under the rubric of harmless error where the mistake was nonprejudicial to the  
 23 claimant or irrelevant to the ALJ’s ultimate disability conclusion.” *Stout v. Comm’r,*  
 24 *Soc. Sec. Admin.*, 454 F.3d 1050, 1055 (9th Cir. 2006). In sum, “ALJ errors in  
 25 social security cases are harmless if they are ‘inconsequential to the ultimate  
 26 nondisability determination’ and ... ‘a reviewing court cannot consider [an] error  
 27 harmless unless it can confidently conclude that no reasonable ALJ, when fully  
 28 crediting the testimony, could have reached a different disability determination.’”

<sup>1</sup> *Marsh v. Colvin*, 792 F.3d 1170, 1173 (9th Cir. July 10, 2015) (quoting *Stout*, 454 F.3d at 1055-56).

## DISCUSSION

## I. The ALJ's Analysis at Step Five Warrants Remand.

6        The issue at Step Five is whether substantial evidence supports the ALJ's  
7 identification of jobs requiring Language Level 1 where the ALJ determined that  
8 Cortes was functionally English-illiterate. The Court finds that the ALJ erred—  
9 although the Court has significant doubts that a remand will resolve in Cortes's  
0 favor.

- A. The ALJ erred by failing to resolve the conflict between the vocational expert's testimony that Cortes could perform the jobs of kitchen helper and laundry worker and the DOT's language level 1 requirement for those jobs.

5 The Social Security regulations impose a number of related duties on an ALJ  
6 when relating vocational expert testimony to the DOT. First, the ALJ bears “an  
7 affirmative responsibility to ask about any possible conflict between that [vocational  
8 expert] evidence and information provided in the DOT.” SSR 00-4p. Second, when  
9 a conflict exists, the ALJ must “obtain a reasonable explanation for the apparent  
0 conflict.” *Id.* Third, the ALJ must “explain in the determination or decision how he  
1 or she resolved the conflict.” *Id.* The ALJ satisfied only the first of these three  
2 duties.

3        The vocational expert's determination that Cortes could perform as a kitchen  
4        helper and laundry worker conflicted with the DOT, notwithstanding her contrary  
5        testimony. The DOT requires Level 1 Language Development for these positions,  
6        meaning that Cortes is expected to read 95 to 120 words a minute, recognize 2500  
7        two- to three- syllable words, and print simple sentences. *See* DOT 361.685-018,

1 1991 WL 672987; DOT 318.687-010, 1991 WL 672755. These requirements, albeit  
 2 basic, are inconsistent with the English illiteracy that the ALJ found.

3 “When there is an apparent conflict between the vocational expert’s testimony  
 4 and the DOT—for example, expert testimony that a claimant can perform an  
 5 occupation involving DOT requirements that appear more than the claimant can  
 6 handle—the ALJ is required to reconcile the inconsistency.” *Zavalin v. Colvin*, 778  
 7 F.3d 842, 846 (9th Cir. Feb. 20, 2015); *see Massachi v. Astrue*, 486 F.3d 1149, 1153  
 8 (9th Cir. 2007) (holding that, where a conflict between the DOT and vocational  
 9 expert testimony exists, an ALJ must “then determine whether the vocational  
 10 expert’s explanation for the conflict is reasonable and whether a basis exists for  
 11 relying on the expert rather than the *Dictionary of Occupational Titles*.”). Here, a  
 12 conflict existed, and the ALJ adduced no evidence to explain why Cortes’s English  
 13 illiteracy did not bar her from holding the jobs of kitchen helper and laundry  
 14 worker.<sup>2</sup> Nor did the ALJ explain in her decision how she reconciled the conflict.  
 15 That was error. *See, e.g., Rounds v. Comm’r Soc. Sec. Admin.*, 807 F.3d 996, 1004  
 16 (9th Cir. Aug. 4, 2015) (remanding where ALJ did not resolve conflict between  
 17 claimant’s RFC and Level 2 reasoning). “The ALJ’s failure to resolve an apparent  
 18 inconsistency … leave[s] [the Court] with a gap in the record that precludes [it]  
 19 from determining whether the ALJ’s decision is supported by substantial evidence.”  
 20 *Zavalin*, 778 F.3d at 846.

21 That the ALJ included illiteracy in her hypothetical to the vocational expert, or  
 22 that the vocational expert said her testimony was consistent with the DOT, does not  
 23 change the result. The vocational expert’s testimony was facially inconsistent with  
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 26 <sup>2</sup> The Court’s practical experience suggests that the lack of English literacy may  
 27 reduce the occupational base of these unskilled positions, but (especially in  
 28 California) still leaves a sufficient number of jobs that Cortes could perform.  
 However, the Court’s job is to rule based on the Commissioner’s administrative  
 record, not its own understanding of the job market.

1 the DOT, and the ALJ bears the burden to ascertain whether a conflict exists. SSR  
2 00-4p; *Zavalin*, 778 F.3d at 846; *Massachi*, 486 F.3d at 1153 (“[T]he ALJ must first  
3 determine whether a conflict exists.”). Nor does the vocational expert’s testimony  
4 control whether a conflict exists. *See Johnson v. Shalala*, 60 F.3d 1428, 1435 (9th  
5 Cir. 1995) (“an ALJ may rely on expert testimony which contradicts the DOT, but  
6 only insofar as the record contains persuasive evidence to support the deviation”  
7 (quoted in *Massachi*, 486 F.3d at 1153)). Accordingly, the ALJ did not satisfy her  
8 duty to resolve the conflict between the DOT and her literacy finding.

9 That Cortes previously held a job requiring Language Level 2 also does not save  
10 the Commissioner. If the Commissioner had adduced evidence showing that Cortes  
11 performed her prior work as a harvester in a manner that required Language Level 2,  
12 the Court might agree that Cortes’s past work would demonstrate sufficient  
13 language skills. *See* [AR 76]; DOT 403.687-010, 1991 WL 673305. However, the  
14 record contains no such evidence, and the Court will not speculate under what  
15 conditions Cortes was a harvester.

16 The Commissioner invokes a parade of horribles by characterizing Cortes’s  
17 argument as a “contention that an illiterate individual is *per se* unable to work jobs  
18 categorized as language level 1.” [Dkt. 25 (“Jt. Stip.”) at 7.] Neither Cortes’s  
19 argument nor the Court’s conclusion mandates such a sweeping rule. Rather, the  
20 Court applies the normal rules regarding a conflict in testimony, and determines a  
21 conflict that required an explanation exists, and there is not “persuasive evidence” to  
22 resolve the conflict in this instance.

23 **B. The Court cannot say that the ALJ’s error is harmless.**

24 The Commissioner further argues that, even if the ALJ violated her duty to  
25 resolve a conflict between vocational expert testimony and the DOT, the error was  
26 harmless because the Commissioner could have relied on the Grids alone to satisfy  
27 her Step Five burden. “[I]f the Commissioner’s request that we dismiss the ALJ’s  
28 error as harmless ‘invites this Court to affirm the denial of benefits on a ground not

1 invoked by the Commissioner in denying the benefits originally, then [the Court]  
2 must decline.”” *Stout*, 454 F.3d at 1054 (quoting *Pinto v. Massanari*, 249 F.3d 840,  
3 847 (9th Cir. 2001)). Regardless of whether the Commissioner’s application of the  
4 Grid regulations is correct (an issue the Court has not examined), it is clear from the  
5 ALJ’s opinion that she concluded the Grids do not dictate an outcome:

6 If the claimant had the residual functional capacity to  
7 perform the full range of medium work, a finding of ‘not  
8 disabled’ would be directed by Medical-Vocational Rule  
9 203.25. However, the claimant’s ability to perform all or  
10 substantially all of the requirements of this level of work  
11 has been impeded by additional limitations. **To**  
12 **determine the extent to which these limitations erode**  
13 **the unskilled medium occupational base**, the [ALJ]  
14 asked the vocational expert whether jobs exist in the  
15 national economy for an individual with the claimant’s  
16 age, education, work experience, and residual functional  
17 capacity.

18 [AR 35 (emphasis added).] Because the ALJ did not rely on regulations and  
19 guidance applying the Grids without resort to a vocational expert, the Commissioner  
20 may not do so here. Remand is required.

## 21 **II. The ALJ Did Not Provide a Clear and Convincing Reason for Rejecting 22 Cortes’s Credibility.**

23 “Where, as here, an ALJ concludes that a claimant is not malingering, and that  
24 she has provided objective medical evidence of an underlying impairment which  
25 might reasonably produce the pain or other symptoms alleged, the ALJ may ‘reject  
26 the claimant’s testimony about the severity of her symptoms only by offering  
27 specific, clear and convincing reasons for doing so.’” *Brown-Hunter v. Colvin*, 806  
28 F.3d 487, 492-93 (9th Cir. Nov. 3, 2015) (quoting *Lingenfelter v. Astrue*, 504 F.3d  
1028, 1036 (9th Cir. 2007)). “General findings are insufficient; rather, the ALJ  
must identify what testimony is not credible and what evidence undermines the

1 claimant's complaints." *Id.* at 493 (quoting *Reddick v. Chater*, 157 F.3d 715, 722  
 2 (9th Cir. 1998)).

3 Here, the ALJ failed to present any clear reason why she found Cortes to be less  
 4 than credible. The only mention of Cortes's credibility is in the following  
 5 boilerplate:

6 After careful consideration of the evidence, the  
 7 undersigned finds that the claimant's medically  
 8 determinable impairments could reasonably be expected  
 9 to cause the alleged symptoms; however, the claimant's  
 10 statements concerning the intensity, persistence and  
 limiting effects of these symptoms are not entirely  
 credible for the reasons explained in this decision.

11 [AR 33.] Such boilerplate is insufficient to satisfy the "clear and convincing  
 12 reasons" test, as it provides no basis for the Court to evaluate how the ALJ arrived at  
 13 that conclusion, or even what level of weight Cortes's testimony was given. *See*  
 14 *Brown-Hunter*, 806 F.3d at 493. Although the Commissioner argues here that "the  
 15 ALJ relied on the fact that Plaintiff received only conservative treatment for her  
 16 allegedly disabling conditions," the opinion does no such thing. [Jt. Stip. at 28.]  
 17 Rather, the ALJ cites Cortes's allegedly conservative treatment as reasons to  
 18 discredit the severity of the limitations "as indicated by Drs. Bockoff and Young."  
 19 [AR 34.]

20 Because the Court has already decided to remand this case, it need not determine  
 21 whether the failure to specify a reason clearly is harmless where other findings made  
 22 by the ALJ disclose her analysis. On remand, the ALJ must clarify why she found  
 23 Cortes not to be credible, and identify evidence that supports that conclusion. That  
 24 said, if the ALJ finds that Cortes is less than credible because of a finding of  
 25 conservative treatment inconsistent with disabling symptoms, the ALJ should  
 26 consider, among other things, the level of pain management Cortes underwent.  
 27 While "evidence of 'conservative treatment' is sufficient to discount a claimant's  
 28 testimony regarding the severity of an impairment," *Parra v. Astrue*, 481 F.3d 742,

1 751 (9th Cir. 2007), an ALJ errs in relying on conservative treatment if “the record  
2 does not reflect that more aggressive treatment options are appropriate or available.”  
3 *Lapeirre-Gutt v. Astrue*, 382 Fed. App’x 662, 664 (9th Cir. 2010). And  
4 administration of serious pain medication, such as Vicodin [see AR 383], might not  
5 properly be characterized as mere conservative treatment. *See, e.g., De Herrera v.*  
6 *Astrue*, 372 Fed. App’x 771, 776 (9th Cir. 2010) (relying on *Tommasetti v. Astrue*,  
7 533 F.3d 1035, 1040 (9th Cir. 2008) for proposition that “[t]he [conservative  
8 treatment] rule clearly has no application to powerful narcotics like Vicodin, ...  
9 [because] [a] treatment that incapacitates as it eases pain cannot be considered  
10 evidence that the underlying pain is not debilitating.”).

11 **III. Other Issues**

12 Cortes raises numerous other defects involving the ALJ’s analysis of medical  
13 opinions (and the weight to be afforded them) and the construction of Cortes’s RFC.  
14 In light of the Court’s finding of two remandable errors, the Court need not address  
15 these issues, other than to conclude that a remand for benefits is not warranted. The  
16 Court requires the ALJ to consider the other issues raised in Cortes’s briefing and  
17 modify her opinion as appropriate.

18 **CONCLUSION**

19 For all of the foregoing reasons, **IT IS ORDERED** that:

20 (1) the decision of the Commissioner is **REVERSED** and this matter

21 **REMANDED** pursuant to sentence four of 42 U.S.C. § 405(g) for further  
22 administrative proceedings consistent with this Memorandum Opinion and  
23 Order; and

24 (2) Judgment be entered in favor of Plaintiff.

25 **IT IS HEREBY ORDERED.**



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27 DATED: March 28, 2016

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GAIL J. STANDISH  
UNITED STATES MAGISTRATE JUDGE